

EXPERT MODE

Share ID Numbers

Within Info 24 are Share ID Numbers that help identify your credit union account types.

The prefixes to these numbers include:

Regular Savings	00
Special Purpose	
Accounts	01-09
IRA	10-14
457 Plan	15-19
Money Market	30-34
Checking	80-89

*Please check your statement for your personalized Share ID Numbers —

they may differ from those listed in this helpful list of share numbers.

Info 24 will restate any transactions you have completed and ask you to confirm by entering 1#, or cancel by entering 9#.

Please note: Entering these numbers before Info 24 has finished speaking may cancel your previous transactions.

Call Info 24 at 904.371.8000 or 800.342.8416 ext. 8000

1. When Info 24 answers, enter your account number followed by # (ex: 99000#)

2. Enter your access code followed by #

3. Enter your service code (see list) followed by #

SERVICE CODES	
Balance Inquiries	
Saving Balance	11#
Share Balance	13#
List All Share ID's and Balances	15#
List All Loan ID's and Balances	16#
Histories	
Last Payroll deposit	21#
Last Deposit	22#
Share History	23#
Loan History	24#
Deposit History	25#
Check History	26#
ATM History	27#
ACH History	28#
Payroll History	29#

Transfers	
Savings to Checking	41#
Checking to Savings	42#
Share to Share	43#
Loan to Checking	45#
Loan to Share	46#
Savings to Loan	47#
Checking to Loan	48#
Share to Loan	49#
Checking	
Checking Balances	51#
Check Number Inquiry	52#
Check Copy	54#
Check Stop Payment	55#
Debit Card History	67#
Point of Sale History	68#

Loans	
Loan Balance	61#
Loan Payment Inquiry	63#
Loan Payment History	64#
Loan Payoff Amount	65#
Additional Options	
Transfer to a Member Service Representative	66#
IRA Contribution	71#
Dividend information	72#
Interest Information	73#
Change Access Code	74#
Change to Menu Mode	75#
New Account Number	90#
Help	98#
End Call	99#

Info 24 Quick Reference

COMMUNITY FIRST

Credit Union just be yourself

Mkt_Info24Brch4.20

Menu Mode

Main Menu

Balance Inquiries	1
Histories Inquires	2
Transfers	3
Checking	4
Loans	5
Additional Options	6
Member Services	0
Replay Current Menu	#
End the Call	*

Balance Inquiries 1

- 1 — Savings Balance
- 2 — Checking Balance
- 3 — Share Balance
- 4 — Loan Balance
- 5 — Lists All Share IDs/
Balances
- 6 — Lists All Loan IDs/
Balances
- 0 — Member Services
- # — Return to Main Menu
- 8 — Replay Current Menu
- 9 — Return to Main Menu

Histories 2

- 1 — Last Payroll Deposit
- 2 — Last Deposit
- 3 — Share History
- 4 — Loan History

Histories 2 cont.'

- 5 — Deposit History
- 6 — Recent Transaction
Activity
- 1 Checking # History
- 2 ATM History
- 3 ACH History
- 4 Payroll History
- 5 Loan Payment History
- 0 — Member Services
- # — Previous Menu
- 8 — Replay Current Menu
- 9 — Return to Main Menu

Transfers 3

- 1 — Savings to Checking
- 2 — Checking to Savings
- 3 — Share to Share
- 4 — Loan to Savings
- 5 — Loan to Checking

Transfers 3 cont.'

- 6 — Loan to Share
- 7 — Savings to Loan
- 8 — Checking to Loan
- 9 — Share to Loan
- 0 — Member Services
- # — Previous Menu
- * — End Call

Checking 4

- 1 — Checking Balance
- 2 — Check Number Inquiry
- 3 — Checking History
- 4 — Check Copy Request
- 5 — Check Stop Payment
- 0 — Member Services
- # — Previous Menu
- 8 — Replay Current Menu
- 9 — Return to Main Menu
- * — End Call

Loans 5

- 1 — Loan Balance
- 2 — Open Loan List
- 3 — Loan Payment Inquiry
- 4 — Loan Payment History
- 9 — Replay Current Menu
- 0 — Member Services
- # — Previous Menu
- * — End Call

Additional Options 6

- 1 — Year-to-Date Info.
- 2 — Change Preferences
- 3 — Change Account
- 0 — Member Services
- # — Previous Menu
- 8 — Replay Current Menu
- 9 — Return to Main Menu
- * — End Call

Address

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