Call Info24 888.225.6065 or 800.342.8416 Option 1

#### **Community First Credit Union**

P.O. Box 2600 Jacksonville, FL 32232

904.354.8537

CommunityFirstFL.org



# Info24 Quick Reference

### **Menu Mode**

#### Main Menu

1	А	C	C	u	ın	ıt.	В	а	la	n	C
	-	_				-	_				

#### 2 Account History

#### 3 Transfer Funds or Make a Payment

- 1 Transfer Funds Immediately
- 2 Make Immediate Cross Account Transfer
- 3 Make Immediate Payment

#### **4 Stop Payment**

- 1 Submit Stop Payment
  - Specific Check
- 2 Submit Stop Payment
  - Check Range
- 3 Stop Payment Inquiry

#### **5 Change Your Access Code**

#### **Global Commands**

Speech	8*
Help Menu	1*
Main Menu	3*
Go Back	*
Skip	5*
Repeat	#
Hang Up	7*
Operator	0

#### **Share ID Numbers**

Within Info24 are Share ID Numbers that help identify your credit union account types.

## The prefixes to these numbers include:

Regular Savings	00		
Special Purpose			
Accounts	01-09		
IRA	10-14		
457 Plan	15-19		
Money Market	30-34		
Checking	80-89		

Please check your statement for your personalized Share ID Numbers they may differ from those listed in this helpful list of share numbers.