**EXPERT MODE**

**Share ID Numbers**
Within Info 24 are Share ID Numbers that help identify your credit union account types.

The prefixes to these numbers include:
- Regular Savings 00
- Special Purpose
- IRA 10-14
- 457 Plan 15-19
- Money Market 30-34
- Checking 80-89

*Please check your statement for your personalized Share ID Numbers — they may differ from those listed in this helpful list of share numbers.*

Info 24 will restate any transactions you have completed and ask you to confirm by entering 1#, or cancel by entering 9#.

Please note: Entering these numbers before Info 24 has finished speaking may cancel your previous transactions.

**SERVICE CODES**

**Balance Inquiries**
- Saving Balance 11#
- Share Balance 13#
- List All Share ID’s and Balances 15#
- List All Loan ID’s and Balances 16#

**Histories**
- Last Payroll deposit 21#
- Last Deposit 22#
- Share History 23#
- Loan History 24#
- Deposit History 25#
- Check History 26#
- ATM History 27#
- ACH History 28#
- Payroll History 29#

**Transfers**
- Savings to Checking 41#
- Checking to Savings 42#
- Share to Share 43#
- Loan to Checking 45#
- Loan to Share 46#
- Savings to Loan 47#
- Checking to Loan 48#
- Share to Loan 49#

**Check**
- Checking Balances 51#
- Check Number Inquiry 52#
- Check Copy 54#
- Check Stop Payment 55#
- Debit Card History 67#
- Point of Sale History 68#

**Loans**
- Loan Balance 61#
- Loan Payment Inquiry 63#
- Loan Payment History 64#
- Loan Payoff Amount 65#

**Additional Options**
- Transfer to a Member Service Representative 66#
- IRA Contribution 71#
- Dividend information 72#
- Interest Information 73#
- Change Access Code 74#
- Change to Menu Mode 75#
- New Account Number 90#
- Help 98#
- End Call 99#

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**Call Info 24 at 904.371.8000 or 800.342.8416 ext. 8000**

1. When Info 24 answers, enter your account number followed by # (ex: 99000#)
2. Enter your access code followed by #
3. Enter your service code (see list) followed by #
**Main Menu**

**Balance Inquiries 1**
1 — Savings Balance
2 — Checking Balance
3 — Share Balance
4 — Loan Balance
5 — Lists All Share IDs/ Balances
6 — Lists All Loan IDs/ Balances
0 — Member Services
# — Return to Main Menu
8 — Replay Current Menu
9 — Return to Main Menu

**Histories 2 cont.’**
5 — Deposit History
6 — Recent Transaction Activity
1 Checking # History
2 ATM History
3 ACH History
4 Payroll History
5 Loan Payment History
0 — Member Services
# — Previous Menu
8 — Replay Current Menu
9 — Return to Main Menu

**Transfers 3 cont.’**
6 — Loan to Share
7 — Savings to Loan
8 — Checking to Loan
9 — Share to Loan
0 — Member Services
# — Previous Menu
* — End Call

**Checking 4**
1 — Checking Balance
2 — Check Number Inquiry
3 — Checking History
4 — Check Copy Request
5 — Check Stop Payment
0 — Member Services
# — Previous Menu
8 — Replay Current Menu
9 — Return to Main Menu
* — End Call

**Loans 5**
1 — Loan Balance
2 — Open Loan List
3 — Loan Payment Inquiry
4 — Loan Payment History
9 — Replay Current Menu
0 — Member Services
# — Previous Menu
* — End Call

**Additional Options 6**
1 — Year-to-Date Info.
2 — Change Preferences
3 — Change Account
0 — Member Services
# — Previous Menu
8 — Replay Current Menu
9 — Return to Main Menu
* — End Call

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**Community First Credit Union**
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