



Welcome to Your CU Rewards Account

User ID [Forgot User ID?](#)

User ID is case sensitive.

Password [Forgot Password?](#)

Password is case sensitive.

Log In

[Not enrolled? Create New Account.](#)

[Not confirmed? Enter Confirmation Code.](#)

Manage Your CU Rewards Account

This service is available to customers with a valid Rewards card or Loyalty ID. Log in to your Rewards web site, check your Reward Balance and explore your options, the possibilities are endless! If you are experiencing difficulty with access to the web site please call the number on the back of your plastic.

1. Click on Create a New Account and you will be presented with the registration page.
2. Enter your 16 digit card number and complete the remaining fields to create your userID, password and security questions, which will be used in the event you forget your password. Note that the email address, social security number and zip code must match what is on file at the Credit Union.

Member Registration

Note: Please follow the Password Guidelines while entering the password.

Member Information

Card Number/Loyalty Account Number

User ID

User ID is case sensitive.

Email Address

Confirm Email Address

Re-enter the email address.

Password Guidelines

- The password cannot be the same as the User ID
- The password cannot be the same as a previously used password
- The password must be 8-20 characters in length
- The password must contain alphanumeric characters with one upper case, one lower case and one numeric character
- The password must contain at least one special character from the following list of allowed characters
! @ # \$ % ^ * , _
- The password cannot contain more than two repeating characters

Password



Password is case sensitive.

Confirm Password



Re-enter the password.

Identity Verification

Social Security Number/TIN



Last 4 digits.

ZIP Code



5 digits.

Challenge Questions

Please select your challenge questions and provide answers for the questions selected below. These will be used for additional authentication and/or when changing your password, if required.

Select Challenge Question #1

Enter your answer here

Select Challenge Question #2

Enter your answer here

- Once you have clicked the Register button, you will be presented with a screen to confirm your registration. You will receive an email within a few moments at the email address on file containing your confirmation code. If you do not receive it within a few minutes, click to resend the confirmation code and check your spam/junk folder.

Member Registration

Confirm Registration

We have recorded your credentials and a Confirmation Code has been emailed to you. To finish the registration process, please enter the Confirmation Code in the field below and then click Confirm.

Confirmation Code [Resend Confirmation Code](#)

Include the dashes.



donotreply@e-customer-service.com

Rewards Registration Confirmation

To John Smith

Thank you for registering your account. To complete your registration, please enter the confirmation code listed below on the Confirmation Screen.

0014-102620-478173-0001

Now you can manage your account quickly and easily.

This information is case sensitive. For security purposes, please do not share your User ID or Password with anyone. If you should forget your User ID or Password, you may select Forgot User ID or Forgot Password option on the login screen and you will be prompted to answer the security questions selected during the registration process.

PLEASE DO NOT REPLY TO THIS EMAIL.

This email is generated automatically, and is not monitored for responses. If you have any questions about using this service, please contact your financial institution.

Member Registration

Confirm Registration

We have recorded your credentials and a Confirmation Code has been emailed to you. To finish the registration process, please enter the Confirmation Code in the field below and then click Confirm.

Confirmation Code

[Resend Confirmation Code](#)

0014-102620-478173-0001|

Include the dashes.

Cancel

Confirm

4. Upon successful confirmation, you will be able to log in and access your rewards account.

Member Registration

Registration successfully confirmed

Please return to the Login page and enter your User ID and Password to Log in.

[Return to Login page](#)