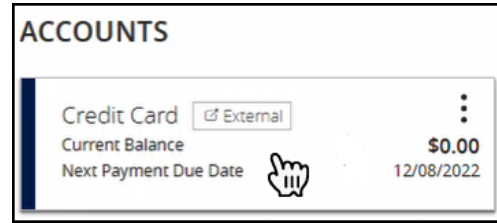


Credit Card eStatement Guide

Opting into Credit Card eStatements:

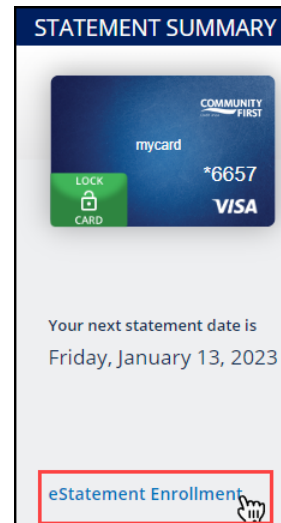
1. Log into Online or Mobile Banking and click on the credit card.



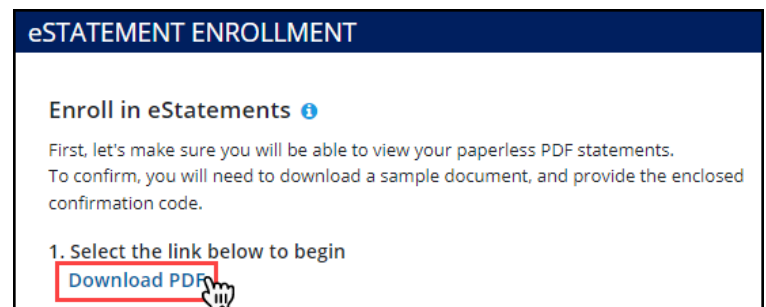
2. Click 'Statements' from the menu options available.



3. On the Statement Summary page, click 'eStatement Enrollment.'



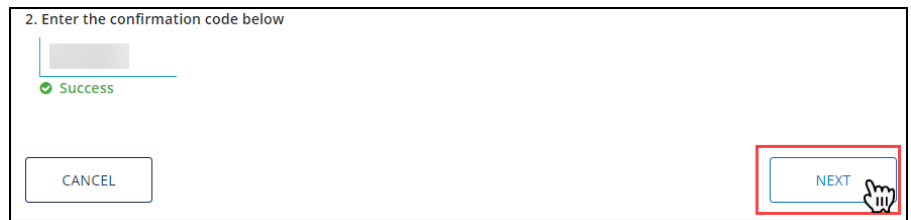
4. On the 'Enroll in eStatements' page, click 'Download PDF.'



Credit Card eStatement Guide

Opting into Credit Card eStatements:

5. A PDF will display with a code word. Enter the code word into the confirmation box and click 'Next.'



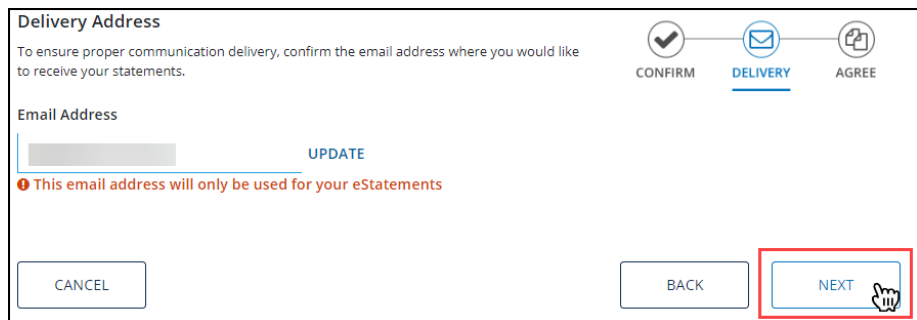
2. Enter the confirmation code below

Success

CANCEL NEXT

6. On the 'Delivery Address' page, confirm the email address displayed. Click 'Next.'

NOTE: If you prefer your eStatements be sent to a different email address, click 'Update' and enter the new email address then click 'Save.'



Delivery Address

To ensure proper communication delivery, confirm the email address where you would like to receive your statements.

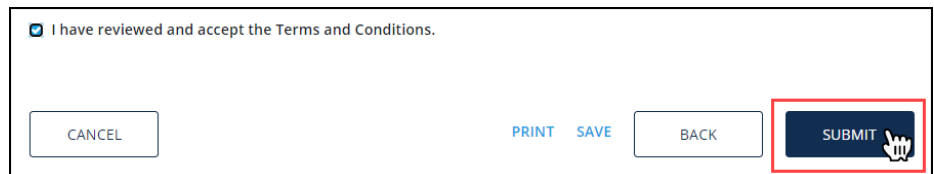
CONFIRM DELIVERY AGREE

Email Address UPDATE

This email address will only be used for your eStatements

CANCEL BACK NEXT

7. Review and agree to the Terms & Conditions, click 'Submit.'

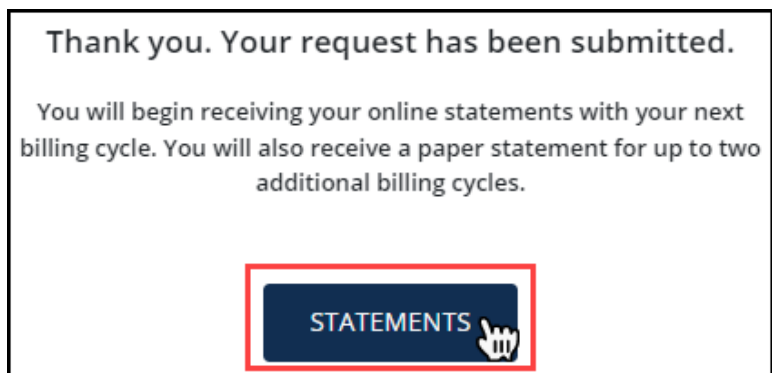


I have reviewed and accept the Terms and Conditions.

CANCEL PRINT SAVE BACK SUBMIT

8. A pop-up box will display confirming the request has been submitted. Click 'Statements' to return to the Statement page.

NOTE: eStatements are available for 24 months after enrollment.



Thank you. Your request has been submitted.

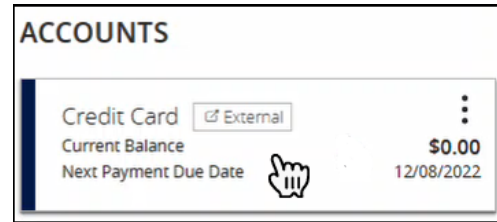
You will begin receiving your online statements with your next billing cycle. You will also receive a paper statement for up to two additional billing cycles.

STATEMENTS

Credit Card eStatement Guide

Opting out of Credit Card eStatements:

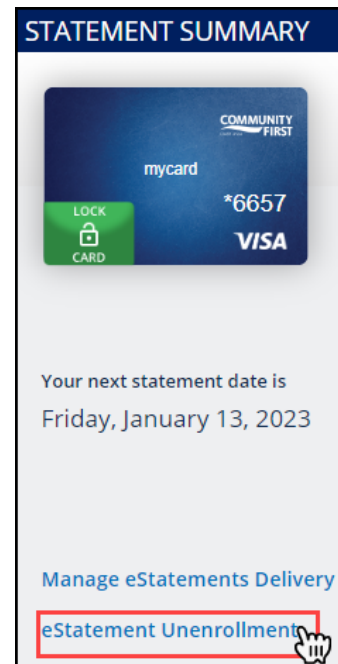
1. Log into Online or Mobile Banking and click on the credit card.



2. Click 'Statements' from the menu options available.



3. On the 'Statement Summary' page, click 'eStatement Unenrollment.'



Credit Card eStatement Guide

Opting out of Credit Card eStatements:

4. Confirm the information displayed is correct. Click 'Yes' then click 'Next.'

NOTE: If the information displayed is incorrect, you will need to call (800)342-8416 to have this information updated. The information will be updated within one business day.

CARD INFORMATION
TEST.ACCOUNT
637 N LEE ST
JACKSONVILLE, FL
32204-1141

Is this information correct?
 Yes No

CANCEL NEXT

5. Review and agree to the Terms & Conditions, click 'Submit.'

I have reviewed and accept the Terms and Conditions.

CANCEL PRINT SAVE BACK SUBMIT

6. A pop-up box will display confirming the request has been submitted. Click 'Statements' to return to the Statement page.

Thank you. Your request has been submitted.

You will receive future statements by mail.

STATEMENTS